

Scottish Borders Health & Social Care
Integration Joint Board



Scottish Borders
Health and Social Care
PARTNERSHIP

Meeting Date: 25 February 2019

Report By	Robert McCulloch-Graham, Chief Officer Health & Social Care
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CHIEF OFFICER'S REPORT

Purpose of Report:	To inform the Health & Social Care Integration Joint Board (IJB) of the activity undertaken by the Chief Officer since the last meeting.
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Recommendations:	The Health & Social Care Integration Joint Board is asked to: a) Note the report.
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Personnel:	Not Applicable
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Carers:	Not Applicable
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Equalities:	Not Applicable
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Financial:	Not Applicable
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Legal:	Not Applicable
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Risk Implications:	Not Applicable
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Chief Officer Report

System Pressures

Whilst my last report indicated a much improved January this year compared with last, I did say I was touching wood, or words to that effect. Well over the last couple of weeks, we have experienced significant system pressures resulting in across our hospitals. This was at a time when we have opened our elective surgery programme which required the loss of 15 surge beds.

Health and social care colleagues have really pulled out all the stops to get us back in line with our Winter Plan, holding daily teleconferences to monitor and agree immediate actions to maintain patient flow.

At the time of writing this report, we have pulled through without the need to postpone any procedures. Our internal hospital processes from admission through to discharge have worked extremely hard, as have our Home Care and Care Home providers, and a huge thank you to SBCares for their continued flexibility and responsiveness. Our new initiatives from the START team, the matching unit, Waverley Intermediate Care, Garden View step down facility, and our Hospital to Home service have all come to the fore, and are working at or near capacity. In fact at one stage H2H had 11 patients above their estimated capacity of 60.

So whilst we are not yet out of the woods yet, the plan is working, and congratulations are due to the whole team

Locality Working Groups

A summit with Locality Working group representatives was held on 29 January 2019, which was well attended by around 30 local representatives. The broad themes which emerged from the meeting included governance, resource/support, and involvement, planning and participation. Feedback will be provided to Strategic Planning Group members at the March meeting.

We did agree the work of the groups should continue and that they should have administrative support to update current plans and offer wider support for both the Community Plan as well as the IJB Strategic plan.

The Strategic Planning Group will be requested to agree priorities and agendas for the 19/10 work plans for the groups.

Meridian Clinical Productivity

A project to review the whole Community Pathway across SBCares, and NHS Borders Treatment Rooms and Community Nursing, initially started in January looking at SBCares. This is an opportunity to review our processes and pathways whereby we can ensure we have the right resources in the right place at the right time, delivering the best service possible to our patients.

Early discussions have been underway with Nurse Managers to now bring in the Treatment Rooms element of the project, and a Clinical Reference Group met for the first time last week to start the project for Treatment Rooms.

The project will run for 35 weeks until end August 2019, with the Community Nursing element of the project starting at the beginning of May.

Over the coming weeks and months, members of the Meridian Team will be working with teams as part of the project to ensure everything is designed with the needs of the services in mind. As above, this will firstly be with Treatment Room staff, followed by Community Nursing staff from May.

The early work with SBCares has been warmly accepted by the staff and management teams and some early lessons have been gained and will be used in supporting better transitions of patients to home care from acute services.

Primary Care

The Primary Care Improvement Plan continues and at the last Primary Care Strategy Group meeting we received updates from the work streams. Four of the streams are up and running with two just beginning. There is an evident need to provide more project support to each of the streams and the overall strategy. We are looking at how we can provide this and further reports will be brought to a later IJB.

IJB Development Session – March

A “Look Back, Look Forward” development session has been arranged for 4 March 2019, at Dryburgh Abbey Hotel in Melrose. The intention of the event is to ensure the partnership has a clear understanding of its responsibility, accountability and ability to affect change.

The session will aim to detail the areas of influence that the IJB has and will set and indication of the priorities for the next 5 to 15 years. This meeting will be important for the Board as it will set the antecedents for forthcoming “Directions” as we continue to implement the IJB’s Strategic Plan.

Rob McCulloch-Graham
February 2019